



13 DAYS 10 NIGHTS EAST BALKANS

North Macedonia / Albania / Bulgaria / Romania [EB13]

Travel the World

EUROPE

Lake view in Ohrid

Tour Highlights:

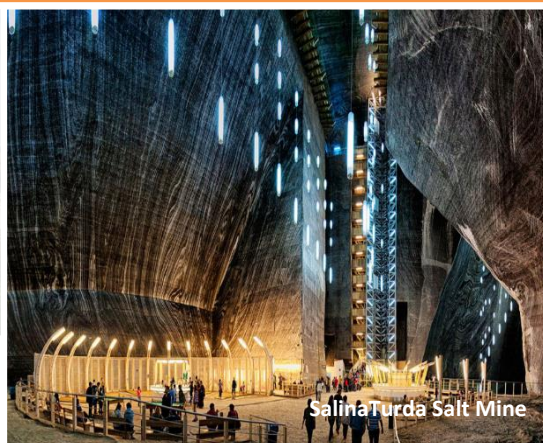
- ✦ 4* Hotel Accommodation
- ✦ Balkans' World Heritage Sites – Ohrid Lake, Berat Town, Rila Monastery, Thracian Tomb and the Historic Centre of Sighisoara
- ✦ Enjoy the boat ride on Lake Ohrid – one of Europe's oldest and deepest lake.
- ✦ Villa Melnik in the Melnik Wine region of Bulgaria
- ✦ Rila Monastery – the largest and most famous Eastern Orthodox monastery in Bulgaria
- ✦ Bran Castle – dubbed as Dracula's Castle.
- ✦ Turda Salt Mine – the world's most spectacular underground formation.
- ✦ The traditional peasant lunch at a local house.



Bran Castle



St. Alexander Nevsky Cathedral



Salina Turda Salt Mine



Rila Monastery



Big Square of Sibiu



Bunk'Art 2



Prejmer Fortified Church

13 DAYS 10 NIGHTS EAST BALKANS - North Macedonia / Albania / Bulgaria / Romania [EB13]

DAY 1 KUALA LUMPUR ✈️ OHRID [MOB]

- Assemble at KLIA for your flight to Ohrid, North Macedonia.

DAY 2 OHRID [D]

- On arrival in Ohrid, a picturesque lakeside town and a UNESCO World Heritage Site, begin a **walking tour of Ohrid's old town**, exploring its cobblestone streets, historic landmarks and stunning lake view.
- Visit **St. Perivlepta Church**, a masterpiece of Byzantine fresco art, and make a photo stop at **St. Sophia Church**.
- Enjoy a **boat ride on Lake Ohrid**, one of the Europe oldest and deepest lakes.
- ★ **Ohrid – Hotel Belvedere or similar**

DAY 3 OHRID 🚗 BERAT 🚗 TIRANA [B/L/D]

- After breakfast, leave for **Berat**, the UNESCO World Heritage Site famously known as the City of a Thousand Windows for sightseeing to view **Gorica**, **Mangalemi**, and **Kalaja** - the three historical quarters of Berat, typical Ottoman-era houses and charming stone streets.
- Visit **Berat Castle**, an ancient fortress with panoramic views and home to Byzantine churches and mosques.
- After lunch, head for **Tirana**, the capital city of Albania.
- Visit the **Skanderbeg Square** in the heart of Tirana, featuring its City Hall, the Statue of Skanderbeg, Ethem Bey Mosque and Clock Tower, the National Library and Opera House, and the famous Mosaic of the National Museum.
- After that, visit **Bunk'Art 2**, an underground bunker that has been turned into an interactive museum and art space.
- ★ **Tirana – Hotel Opera or similar**

DAY 4 TIRANA 🚗 SKOPJE [B/L/D]

- In the morning, leave Tirana for **Skopje**, the capital of North Macedonia.
- En route, pass through the **Mavrovo National Park**, a stunning natural sanctuary with diverse landscapes.
- After lunch, go **sightseeing in Skopje**, covering attractions that include the Stone Bridge, outside view of Daut Pasha Hamam, the Mother Theresa Memorial House and the Old Bazaar of the city.
- ★ **Skopje – Ibis City Center Hotel or similar**

DAY 5 SKOPJE 🚗 MELNIK 🚗 RILA 🚗 SOFIA [B/L/D]

- After breakfast, depart to Sofia and cross into Bulgaria.
- En route, visit **Melnik**, famous for its picturesque sandstone pyramids and centuries-old wine making traditions, to enjoy a stroll through charming streets and taste some of the regions' finest wine.
- After lunch, visit the **Rila monastery**, a UNESCO World Heritage Site, and marvel at its impressive frescoes, historic architecture and serene surroundings.
- Head to **Sofia**, Bulgaria's capital, for dinner and an overnight stay.
- ★ **Sofia – Hotel Best Western Expo or similar**

DAY 6 SOFIA 🚗 PLOVDIV [B/L/D]

- After breakfast, go on a **walking tour of Sofia**, covering attractions that include the Alexander Nevsky Cathedral, Ancient Serdica ruins, St. Sofia Basilica, and the Russia Church.
- After lunch, leave for **Plovdiv** to explore its Old Town, known for its charming, cobbled streets and a blend of Ancient Roman ruins and beautiful Revival architecture. Photo stop include **the Ancient Theatre**, one of the best-preserved Roman amphitheatres, **The Roman Stadium** and **Balabanov's House**, a fine example of Bulgarian Renaissance architecture.
- Enjoy dinner and an overnight stay in Plovdiv.
- ★ **Plovdiv – Imperial Plovdiv Hotel and Spa or similar**

DAY 7 PLOVDIV 🚗 VELIKO TARNOVO [B/L/D]

- After breakfast, leave for **Veliko Tarnovo** and make a stop in Kazanluk town to visit the **Rose Museum** to learn about Bulgaria's world-famous rose oil production and the UNESCO World Heritage Site of the **Thracian Tomb of Kazanluk** with remarkable frescoes.
- After lunch, visit the **Etara**, an **open-air ethnographic museum** showcasing traditional Bulgarian crafts, architecture, and daily life of the past.
- Enjoy dinner and the night stay in **Veliko Tarnovo**.
- ★ **Veliko Tarnovo – Yantra Grand Hotel or similar**

DAY 8 VELIKO TARNOVO 🚗 BUCHAREST [B/L/D]

- After breakfast, leave for **Bucharest**, the capital city of Romania.
- The journey will take you across the **Danube [Friendship] Bridge**, the steel truss bridge over the Danube River connecting Ruse and Giurgiu.
- In Bucharest, go on a **panoramic city tour** featuring the Royal Palace, the University Library and the City Hall.
- ★ **Bucharest – Hotel Novotel or similar**

DAY 9 BUCHAREST 🚗 SINAIA 🚗 BRAN 🚗 BRASOV [B/L/D]

- After breakfast, leave for Bran and visit **Peles Castle**, a Neo-Renaissance castle in the Carpathian Mountains near Sinaia en route.
- Then, tour **Azuga Rhein Cellars**, the oldest Romanian winery to make use of the traditional Champenoise method, for sparkling wine tasting.
- In Bran, enjoy a tour of **Bran Castle**, a national monument and a Romanian fortress tied to the Dracula's legend.
- After that, it is off to Brasov for dinner and an overnight stay.
- ★ **Brasov – Hotel Aro Palace or similar**

DAY 10 BRASOV 🚗 VISCRI 🚗 SIGHISOARA 🚗 SIBIU [B/L/D]

- In the morning, explore the medieval charm of the 12-century town on the **Brasov city tour**, viewing the Old City Hall and the Black Church, Romania's most significant Gothic Monument.
- Then, visit **Prejmer Fortified Church**, a UNESCO-listed site, and the best peasant citadel in Transylvania.
- Next, go sightseeing in **Viscri**, a charming Saxon village, visiting the **guesthouse of King Charles III**, and getting a taste of a traditional peasant **lunch at a local house**.
- After lunch, head to **Sighisoara**, one of Romania's most beautiful medieval towns and a Unesco World Heritage Site, photo stop to **Sighisoara Citadel** [the Historic Centre of Sighisoara], featuring attractions like the Clock Tower, Covered Stairway and Vlad the Impaler's [Dracula's] birthplace.
- After that, it is off to Sibiu for the overnight stay.
- ★ **Sibiu – Hotel Ramada or similar**

DAY 11 SIBIU 🚗 TURDA 🚗 CLUJ-NAPOCA [B/L/D]

- After breakfast, go on the **city tour of Sibiu**, covering attractions that include the Evangelical Church, Liar's Bridge, and the Small Square with the Eyes of the City", and the Big Square.
- After that, leave for Turda to visit **Salina Turda**, a spectacular underground salt mine, which has often been considered as one of the most impressive underground attractions in the world.
- Then, head to Cluj-Napoca for dinner and an overnight stay.
- ★ **Cluj-Napoca – Hotel Ramada or similar**

DAY 12 CLUJ-NAPOCA ✈️ KUALA LUMPUR [B/L]

- After breakfast, enjoy sightseeing at the main square of Cluj-Napoca, home to **St. Michael Catholic Church**, the second largest gothic church between Istanbul and Vienna, **Matthias Corvinus Statue** and **Iuliu Maniu [Mirror] Street**.
- After that, proceed to the airport in Cluj-Napoca for your flight home.

DAY 13 ARRIVE IN KUALA LUMPUR

Remarks: Due to local/religious festivals, and unforeseen circumstances, the sequence of the itinerary is subject to change with/without prior notice.

							Meals Included		
							10 Breakfasts	10 Lunches	10 Dinners
Departure Date	Adult [Twin/Triple Sharing]	Child Twin Sharing	Child [With Bed]	Child [No Bed]	Airport Taxes & Fuel Surcharge	Tipping	Travel Insurance	Single Supplement	Total



Travel the World

SRI AMERICA TRAVEL CORPORATION SDN BHD (KPK 0166) (48718-K)

Wisma SA, 12 Jalan Bukit Bintang, 55100 Kuala Lumpur, Malaysia

Tel: 603-2142 9155 Fax: 603-2142 9420

Email: enquiries@satravel.com.my Website: www.satravel.com.my



SRI AMERICA TRAVEL CORPORATION SDN BHD (KPK 0166) (48718-K)

Tour Terms and Conditions

Passengers are deemed to have read, understood and accepted the following conditions. The organizer shall be known as “The Company” in the conditions below.

RESERVATIONS AND DEPOSIT

A deposit of RM 500 - RM 3,000.00 (subject to tour package selected) is required upon booking. The balance is to be paid in full 31 days before departure. Failure to comply with this may result in an automatic cancellation of reservation and a forfeiture of deposit. Deposits are applicable for the tour booked only and are not transferable.

CREDIT CARD / CHARGE CARD

An administrative fee is chargeable for payments by credit or charge card.

CANCELLATION / AMENDMENTS

- 1) Cancellation of a confirmed booking must be made in writing to avoid misunderstanding.
- 2) Postponement / transfer of tour will be deemed to be a cancellation and will be charged accordingly.
- 3) Cancellations during peak, festive or holiday seasons will result in 100% forfeiture of the booking deposit.
- 4) For each amendment made after a booking has been confirmed, a fee will be charge by the respective airlines and service suppliers. An amendment does not constitute a transfer to another tour.
- 5) Deposits paid during travel fairs are non-refundable and will be forfeited if passenger cancels tour.

6) CANCELLATION NOTICE

CHARGE PER PERSON (RM)

- | | |
|---------------------------------------|---------------------|
| a) More than 30 days before departure | 35% of all-in fare |
| b) 15-30 days before departure | 75% of all-in fare |
| c) 00-14 days before departure | 100% of all-in fare |

REFUND ON TOUR PACKAGES

As The Company is acting as an agent for the service suppliers, all arrangements are still SUBJECT TO CONFIRMATION even after a deposit or full payment has been made. When the arrangement cannot be confirmed, The Company will endeavour to notify passengers as soon as possible and a full refund will be made. The Company shall henceforth not bear any other liability or responsibility.

TOUR FARE INCLUDES (GROUP TOURS ONLY)

Unless stated otherwise, the fare includes:-

- Return economy class group tour air ticket.
- Return airport transfer (airport to hotel and vice-versa)
- Hotel accommodation on twin-share or triple-share basis. Single room occupancy is at additional cost.
- When booking triple-share rooms please note that third bed may be a “roll-away” bed.
- All meals are specified in the itinerary. If the selected carrier’s flight time does not allow for certain meals to be taken, there shall not be any refund for meals not consumed.
- Baggage allowance is 20 kilos per passenger, unless specified otherwise by the airline.
- Group materialization and services of a tour manager is subject to a minimum group size of 15 paying adults (For the purpose of computation, 2 children constitute as 01 adult)

TOUR FARE EXCLUDES

- Visa fees
- Airport taxes + fuel surcharges (Subject to change without prior notice)
- Extra baggage allowance
- Meals, beverages, room services or any others not specified in the itinerary.
- Gratuities to driver, tour guide or tour manager.
- Other incidental items of a personal nature.

Tour fares are based on current airfares, service prices, government tax and exchange rates, applicable at time of print or quotation and are subject to change with or without prior notice.

CHILD FARE

Eligibility: Below 12 years (on the date of departure) Child fare is based on sharing a room with two adults. There will be an additional cost for child sharing one room with an adult.

ACCOMMODATION

In the event the accommodation booked or requested is not available, every effort will be made for an alternative accommodation of similar standard. The Company shall henceforth not bear any other liability or responsibility.

SPECIAL REQUEST

If there are any requests regarding special meals, dietary requirements, adjoining rooms and so on, please inform The Company when booking. Such requests are subject to confirmation and availability.

TRAVEL DOCUMENTS

It is the passenger’s responsibility to ensure that his/her international passport has a validity of at least 6 months from the date of departure. Relevant visas and vaccinations may be required. An administrative fee of RM50.00 per person will be levied for any cancellation due to non-approval of visas.

The Company will, wherever possible, assist you to obtain the necessary visas. Service charge and visa fees will be borne by the passenger. The Company does not guarantee the approval of the visa application. If for any reason, application for visa or exit permit is rejected, a full refund of all monies paid (excluding visa application fees) will be made,

if the result of the rejection is made known to the Company at least 30 days prior to departures.

The Company cannot be held responsible for any expenses, reimbursement or refund of any tour fares if passenger is refused entry by any country on the tour for whatever reasons, including lack of necessary visas.

SEAT ROTATION

For the convenience of all members of the group, passengers are requested to rotate their seating arrangements on the coach during the period of the tour. Please co-operate when called upon to do so by the tour leader/guide.

TRAVEL INSURANCE

Strongly recommended with respect to such areas as trip cancellation, personal baggage, personal accident, injury and illness. Under no circumstance is The Company to be construed as a carrier under contract for safe carriage of the passenger or her/his baggage and belongings. Our staff will be pleased to assist in the enquiries of any travel insurance.

EXTENSION OF STAY / DEVIATION

Extension of stay / deviation may be permitted at the end of the tour, subject to validity and restrictions of air ticket, seat confirmation and availability of hotel prior to the commencement of tour. It is the passenger’s responsibility to hold firm confirmation for their return flight. When extension of stay / deviation cannot be confirmed three weeks prior to the group’s departure date, the passenger is deemed to be taking the original tour schedule. In the event that the original arrangement has been changed by The Company during the process, any extra cost will be borne by the passenger.

Extension of stay / deviation will be at the passenger’s own expense and transfer to airport will not be provided. Alteration on the routing or date of travel is at the passenger’s own risk. No refund will be made to such a person for unused air tickets or for any meals and sightseeing tours or accommodation not used in part or full.

The air ticket issued is a special ticket, restricted to a specific airline only. It is non-negotiable, non-endorsable, non-reissuable, non-refundable and non-reroutable.

OPTIONAL TOURS

Optional tours are arranged at the customer’s request and confirmed with their consent. The Company is only acting as an agent for the service suppliers; and does not accept any responsibility for said optional tour(s).

RESPONSIBILITY

The Company acts only as an agent for the transportation companies, hotels and other principals for the tour programmes. They accept no responsibility for injuries, damage, accident, loss, delay, quarantine, theft, customs regulations, strikes, changes in itinerary, deportation or refusal of entry by Immigration Authorities resulting from improper travel documents, possession of unlawful items or irregularities that may be caused to person or property. Any losses or expenses are the responsibility of the passenger. All proper travel documentation is the sole responsibility of the passenger.

The Company reserves the right to alter itineraries, travel arrangements, hotel reservations etc. If it is necessary or in the case of force majeure, The Company reserves the right to cancel any tour prior to the date of departure for any reasons, including insufficient number of participants (minimum 15 paying adults). Should this happen, that entire payment shall be refunded without further obligations on the part of The Company.

The Company will recommend an alternative tour, preferably to the same destination or other destinations. Should the passenger decide not to accept the alternatives, all monies paid shall be refunded in full by The Company without further obligations.

The Company also reserves the right to require any individual to withdraw from the tour if deemed his/her act of conduct is detrimental to or incompatible with the interest, harmony and welfare of other passengers and the tour as a whole. Should this right be exercised, all monies paid shall be refunded in full by The Company to the passenger. The Company shall be under no further liability thereafter to any such person.

No tour managers / guides or other employees or agents of The Company are authorized to commit The Company to any liability whatsoever and The Company will not be bound by any statement unless in writing and signed by a management executive of The Company.

The Company reserves the right to take the films and photographs of passengers while on tour with The Company to be used for brochures, advertising or publicity material without obtaining any further consent from the passenger.

It is the prerogative of The Company to cancel the tour in whole or in part if there is a real possibility that the life, limb or property of any person may be endangered. The Company will refund in whole or in part as the case may be, and will not be responsible for any further liability.

COMPLAINTS / CLAIMS

Any complaint or claim must be made in writing and received within two weeks after services have been rendered. No responsibility is accepted in respect of any claim or complaint not so made.